

My new "LINGO" system...

I have now introduced my new LINGO customer system, for personal customers.

Currently, all daily communication is by email/fax and a bit of phone. **This is very insecure.** I have been frustrated how this industry has never applied a secure standard to communications, so I have decided to do this myself. This is all built by me - no one but you, me, and the finance companies and dealers have access.

You will be asked to talk to me on my secure 256-bit encrypted SSL server. This is to protect you and your ID stuff from theft and seems sensible, to me. It will make communication even faster and more organised.

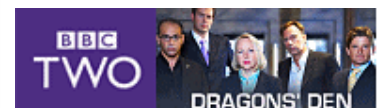
First, you will get an email about your car proposal and you will be asked to logon (or "Lingon", hahaha)



...This will get you into my system. You can then change any of your personal details and allow some other chosen person (eg husband, wife, son) to share access if you are away. Alerts can be "cc"d... if you have forgotten your password, you can generate a new one.

...Then, you will be able to upload your ID documents direct from my computer to my secure server. You will have full control; you will be able to see thumbnails, print them yourself and to delete them, too. If you fax or post things, I will upload them at my end, for you.

The finance companies and dealers will have access to these docs, for a short period only.PTO



... I eat Dragons for breakfast!

Cont... All our communications will (if you join in and respond to email prompts) be in the secure area, for us all to see. This will protect the integrity of the process for you and make sure comments are never lost or hidden.

LINGSCARS.com Customer Lingo area UK CONTRACT HIRE CARS FROM LING VALENTINE Protected by my super-secure 256-bit encrypted SSL server!

Lingo-meter QUOTE PROPOSED ACCEPTED ORDER DOCS DELIVERY

03/04/2008 15/04/2008

KICK! Kick sends a short reminder! **Kick Ling!** --> I'm waiting for a reply... Please hurry up! You are quiet. **KICK!**

Accepted --> New **Jamie Hurst** jamie_hurst@lingscars.com

Other Cars: 2 My Other Cars **Alfa Romeo 159** Proposed: 03/04/2008 **Show Details**

Your Docs Under your full control on my secure server. **Upload...**

Wage Slip Stuff Wage Slip Stuff Wage Slip Stuff Bank/Credit Card Stuff Bank/Credit Card Stuff Driving Licence Stuff Utility Bill Stuff Security Stuff Driving Licence Stuff Driving Licence Stuff Driving Licence Stuff

May 06 At 11:59, Ling said: Summary: DOCS NEEDED
 Jamie,
 I need the following documents from you a.s.a.p:
 2x Insurance Stuff (Test again...)
 Please either upload them using my Lingo area (preferred), fax them to 0870 486 1130 or email them to me. ☺

At 11:56, Ling said: Summary: DOCS NEEDED
 Jamie,
 I need the following documents from you a.s.a.p:
 1x Wage Slip Stuff (Just a test...)
 Please either upload them using my Lingo area (preferred), fax them to 0870 486 1130 or email them to me. ☺

May 02 At 17:10, Ling said: Summary: PORN ALERT!
 This bloody customer was stupid enough to select "porn" on my list of document types! Hahahah!! ☺

Apr 29 At 15:41, Ling said: Summary: wake up
 wake up jamie ☺

At 15:38, Jamie said: Summary: test for emma
 This is a nother test for emma ☺

KICK! Kick sends a short reminder! **Kick Ling!** --> I'm waiting for a reply... Please hurry up! You are quiet. **KICK!**

We will have a full communication log. Whenever there is a change, we will both get an email alert. You will be able to view your full car details, etc. You will be able to see progress. You will be able to give me a "kick" (and I can "kick" you, too), saving those annoying phone calls and emails checking up on progress...

KICK! Kick sends a short reminder! **Kick Ling!** --> I'm waiting for a reply... Please hurry up! You are quiet. **KICK!**

...so, why am I sending you this sheet? Because I want to let you know that you will be using this secure system, while you are in the process of getting a car.

No doubt there will be teething troubles, I cannot write 10,000 lines of code without some small errors or bugs (features, I call them!). I hope you will appreciate this new LINGO system and let me know what you think. I hope you will enjoy it, there will be fun stuff, too.

So, to explain again... email alerts asking you to log in the system (and vice-versa for me) will allow us both to see secure communication and information. Gottit? ☺

How to get in? Every tiny email alert will say: **Lingon HERE**. Of course, you can save this to your favourites, too. I hope this will be a fantastic success and make getting your car easier!

Thanks for reading. Comments welcome. Please mark "LINGO". - Ling